

More safety with less effort



*Master Class Safety Differently with
Sidney Dekker*

CANCUN, MEXICO, 18 - 21 FEBRUARY 2025

More safety with less effort

If only people would just abide by the rules, take care and be professional...

Safety Differently is the academically sound paradigm developed by high-ranking professor and best-selling author Sidney Dekker to proactively manage safety with less effort. It has been translated into a praised practical approach with the help of Robert J. de Boer and applied at dozens of organisations over the last decade. Grasp this opportunity to hear about the Safety Differently approach and the latest developments from those that have conceived it, and experience hands-on how to apply it in your organisation. Come home with a validated and tailored improvement plan for proactive safety with less effort at your organisation.



CONTENTS

In this program we discuss how to counter the degradation of safety as a result of non-compliances and the normalisation of deviance, how to have honest conversations and to put the responsibility for safety back where it belongs, how to manage safety and operations in complex

environments and how to really learn from incidents. We address safety culture and just culture, resilience and reducing safety clutter. We finish by helping you shape your own improvement plan.

PROGRAMME

The programme will run from 8:30 to 17:00 each day from Tuesday to Friday except the final day when we close at 12:00 to allow everyone to travel home.

- Day 1: Introduction, Work-as-Done and Work-as-Imagined, Local Ingenuity, looking at and evaluating non-compliances and the normalisation of deviance.
- Day 2: Complexity, micro-experiments, Safety Clutter. Staying safe: drift, resilience, expertise, discussions on risk.
- Day 3: What to do if things go wrong: learning from incidents, Just Culture
- Day 4: What are you going to do tomorrow?

The programme will be presented by Robert J. de Boer. Sidney Dekker will contribute online each day for at least an hour to introduce the topic of the day and answer questions. The workshop will be highly interactive. The group size is therefore limited to a maximum of 30 participants. All study material is included in the workshop. Each participant is entitled to a copy of Robert's book *Safety Leadership*.

TARGET AUDIENCE

This master class targets those who are responsible for maintaining safety and avoiding incidents. You might not be a safety specialist: you may have delegated the management of safety to a specialized department or professionals and entrusted them to help you maintain safety. Your safety officers seem to be well trained and competent. Nevertheless, every now and then you are unpleasantly surprised by incidents, and want to know what to do.

COSTS & INFORMATION

The ticket price of € 2450 includes the book *Safety Leadership*, refreshments and lunch, drinks on Tuesday and dinner on Thursday but is excluding VAT or accommodation. Refunds (excluding fees) are possible up to 30 days before the event. Sending a replacement is also possible. This master class is organised in collaboration with Safety Differently Italia. Please sign up or request more information from sdcancon@tagtheaviationgroup.com.

VENUE

The venue is the Residence Inn Cancun, Blvd. Kukulcan Km. 23.5 Lt. 1-02, Manzana 60, Zona Hotelera, 77500 Cancún, Q.R., Mexico. Participants are asked to organise their own accommodation. There is an allocation reserved at the venue but participants are free to choose an alternative.

LOGISTICS

Welcome drinks are held on Tuesday afternoon from 17 - 18 hours, immediately after the first day. A group dinner is planned for Thursday evening. We ask participants to arrive on Monday for a timely start on the first day.

ABOUT US



Sidney Dekker is Professor and Director of the Safety Science Innovation Lab at Griffith University in Brisbane and Professor at the Delft University of Technology. He is a best-selling author on safety and a trained mediator and chaplain.



Robert J. de Boer is Professor of Safety Management at SDO University of Applied Sciences and active as a consultant in the oil & gas industry, mining, defence, nuclear power, healthcare and aviation. He is author of *Safety Leadership: A Different, Doable and Directed Approach to Operational Improvements* (2021).

Bruce Magallon has a background as an Air Traffic Controller and is an independent consultant specializing in ATM and Safety.

WHAT OTHER PEOPLE SAID

- Great content and interaction
- That was the best training I ever had
- This master class has significantly improved my skills and attitudes in the area of organisational safety.
- Sidney, even online, had a great connection with the group
- An excellent training, recommended for anyone that is looking for real and practical safety and trust in their organisation.
- Robert and Sidney are a perfect match. I appreciate Robert's practical approach and Sidney's discussions. This master class helps me improve my work.
- Very helpful. Being challenged in my thinking by an expert helped me a lot to recalibrate my approach to safety.

OUR VISION

The Safety Differently vision of safety management focuses on how to integrate the natural variability of human performance - and our ability to compensate for unpredictability elsewhere - into organizational systems, ensuring successful outcomes. Incidents are a natural consequence of system complexity and we can reduce the impact of these if we know what is going on and are able to respond appropriately. Unlike traditional approaches to safety this approach assumes that due to the complexity

of organizations and the environment, procedures are not always up-to-date or appropriate. When there are deviations from the rules, it is seen as a reason to analyse the situation rather than as a violation of set rules. We defer judgement and seek to understand how work is actually done, especially when conditions are challenging, and resources are scarce. We create a framework of rules together with the front line and then empower them to take responsibility for any exceptions. Rather than using 'human error' as a cause of an adverse event we aim to explain what triggered this. We assume that the error is a symptom of underlying causes, such as system design, training, supervision or conflicting goals. We recognize that safety margins are continuously being negotiated in the absence of adverse events. We believe that numerical goals lead to manipulations that frustrate transparency and understanding.

COLOPHON

The information in this brochure is tentative and subject to change.

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